



OLIVER & BONACINI
CAFÉ GRILL

Server Assistant

Company Description

A relaxed, scenic dining destination where every season brings its own energy. Joining us means being part of a team that delights guests whether they are enjoying sun-soaked summer gatherings, lively après-ski celebrations, or vibrant mountain dining experiences throughout the year. You'll help create approachable, memorable moments, engaging with guests in a dynamic and welcoming environment. This is the perfect setting for hospitality professionals who thrive on seasonal energy, love delivering friendly, attentive service, and enjoy being part of a team that brings each guest experience to life.

What we offer:

- Competitive Wages
- Gratuities
- Comprehensive health, dental, and vision benefits, including enhanced mental health coverage
- Discounted gym membership to help you stay active and healthy
- Access to our Employee Assistance Program for confidential support
- 50% dining discount at all O&B restaurants for you and up to three guests
- Employee Referral Program
- Join one of Canada's leading hospitality companies, where a wide range of exciting internal career opportunities await!

Job Description

- Confidently answer guest questions regarding food, beverages, wine, and other restaurant services as required
- Communicate effectively with Servers and Hosts to support optimal seating flow and service efficiency
- Inspect all tables to ensure proper mise en place, cleanliness, and completeness prior to and during service
- Maintain a high level of floor awareness, assisting with clearing and resetting tables as needed
- Monitor food quality and presentation to ensure standards are consistently upheld
- Oversee the cleanliness of assigned sections, ensuring all materials and service areas are organized and free from clutter
- Demonstrate thorough knowledge of food safety practices, including causes of food contamination and methods of prevention

- Adhere to all food safety standards, policies, and procedures at all times
- Manage cleanliness tasks including emptying garbage, changing linen bags, and properly disposing of waste and recycling
- Communicate guest feedback, requests, or notable information to Servers to support a positive and memorable guest experience
- Perform additional duties as assigned to support overall restaurant operations

Qualifications

- Previous serving or foodservice experience in a similar environment
- Smart Serve Certification required
- Strong attention to detail with a focus on accuracy and consistency
- Ability to remain calm, professional, and efficient in a fast-paced environment
- Excellent organizational skills with the ability to prioritize tasks effectively
- Receptive to direction and able to follow procedures consistently
- Strong oral communication skills to interact effectively with guests and team members
- Solid knowledge of food and beverage products to support service excellence
- Ability to maintain professional urgency and momentum throughout shifts
- Reliable transportation
- Legally eligible to work in Canada

Additional Information

Accessibility & Accommodation

Oliver & Bonacini is committed to providing an inclusive recruitment process. If you require accommodation or support during any stage of the hiring process, please let us know. We will work with you to ensure your needs are met in a respectful and timely manner.

Equity, Diversity & Inclusion

We value and embrace diversity in all forms and encourage applicants from all backgrounds to apply. Our recruitment practices are designed to ensure fairness, equity, and opportunity for every candidate